



Gardna Carpet Cleaning



A big thank you to Gardna Carpet Cleaning for doing an awesome job sorting out a client's carpets this morning. They were great to deal with, really efficient and delivered a top quality result - we'll definitely be working with Sue, Mark and Mitch again in the future. Ant - Downsize (May 2019)



These guys are the BEST in town! Have tried many others before finding Gardna.. now I recommend them whenever asked. Jess Atkin (March 2019)



Would thoroughly recommend. My carpet looks like new. Thank u Pauline Sutton (July 2018)



Best in the bay- Jane Crosse (May 2018)



Paid your account this morning and just want to say totally thrilled with the clean and at an amazing price thank you. What a nice man doing the job, really knew his stuff and so very pleasant. Kind regards, Marion Waterland, Marion Waterland (Nov 2017)



Thank you very much for another awesome job on our carpets. We are moving to Tauranga in 2wks time and your great affordable service is one of the many things I want to take with me! Thanks for the years of excellent work team.
Sapphire Fergusson (Oct 2017)



Thanks once again for your company's fine workmanship, as we are really pleased with the finished result. I will have no hesitation recommending your company to others.
Kind regards, Alison. **Alison Sutherland (June 2017)**



I want to say what amazing job you guys did, my carpet looks fantastic, and I was so very happy to see those stains gone. **Raelene Wood (June 2017)**



Thank you soooo much the carpets look fantastic. I had another company come in and said they wouldn't be able to get the marks out. Cheers **Natalie (June 2017)**



Mark did a fantastic job - the carpets are like new! I would highly recommend Sue and Mark...and will be using them again. Thank you! **Katie Baptiste (May 2017)**



*I can't speak more highly of Mark Moot Gardna Cleaning with his responsiveness and prioritisation of our clean up (freezer meltdown) - often after normal work hours responsiveness, as he already had arranged commitments. His follow up and detailed breakdown of the cleaning products and actions are exactly what MPI required - in fact a legal requirement. Many thanks. **Brian Robb (February 2017)***



Dear Mark

I would like to pass on my sincere appreciation for the help and support you gave on Sunday afternoon/evening during the hail storm which resulted in significant water damage and disruption to our centre. Your time and effort to help with the clean up was certainly appreciated and it was pleasing to be operational on Monday morning with minimal inconvenience to our patients after such a significant event.

*Situations like what we experienced in Sunday afternoon are a good test for our emergency procedures.....it comes down to the hands on help from people that get you through these situations and the support you gave was certainly a great help. Once again thank you very much for everything you did. **Paddy Twigg (Chairman, Hastings Health Centre)***



*Just wanted to say thank you for the great job that was done of our lounge and hallway carpet. Very happy. Will definitely be ringing you next time we need our carpets cleaned. Thanks heaps **Aliesha Gordon (September 2016)***



Hi Sue, we were down in Napier over the weekend doing the final clean before the tenant moved in and just wanted to let you know that the carpets look (and smell) great,

despite their age. It was nice to walk into the house and be greeted by freshness.
Lianne Reaburn (Oct 2016)



*We forward this letter to provide a comment for your companys work recently with a particularly involved insurance claim/repair work associated with the following:
Decontamination of dwelling and contents as a result of dust/debris from plaster/repair work.*

We take this opportunity to thank you for your work completed which, as identified with the enclosed email, from the client, was undertaken on a very professional level with attention to detail as is the normal.

In this regard our thanks for 'jobs well done' over the past also applies for the numerous tasks/assignments you have completed over the years during our association with your business.

We would comment our company are in an extremely fortunate position to have a working relationship with Gardna Carpet Cleaning Ltd. Your company always undertakes work with a dedication and empathy required for the type and style of repairs which are associated with insurance claims.

*This letter should be held for your reference if required.
We take this opportunity to wish you well for the holiday season and all the best for 2013.*

Les R Hunt (Gleeson Hunt & Associates Ltd)



I wanted to say thanks for the amazing job you did at our flat in Harold Holt Ave, Napier today. The carpets were cleaned a year ago by another commercial carpet cleaner, but your work today removed stains that had been there before that time.

The smell is completely gone, and only the iron burn in the carpet remains.

I am happy to let the flat now, knowing that it is really clean.

The carpet has a new lease on life!

I will recommend you to everyone looking for a good carpet cleaning service.

Jenny Sargeson (2016)



Dear Gardna Carpet Cleaning

My husband and I would like to thank you for the excellent job you did on our rental property.

You did an absolutely superb job for a good price.

Your workman was very thorough and professional. I have already recommended you to colleagues and friends and will continue to do so.

Thanks once again

Trish (2016)



*I'm so delighted with how well the carpets have come up I could dance in the rain. They look fantastic!. Thank you. Cheers **Nicky (February 2015)***



Just a note to say thank you for our carpet clean that was efficiently and well carried out on Monday morning. After our failed clean last year (not by Gardna) its great to see that the carpet looks just like it was when first laid 6 years ago.

*Thank you again for a job well done. **Garry & Llanys Hogan (2016)***



*We are writing to thank you sincerely for the excellent job you have done cleaning our carpets yesterday.. Everything looks fresh and rejuvenated and your work carried out in an impeccable manner. We will be quick to recommend your business to friends living in the area.. Congratulations. **Elizabeth and Ian Wilmot (May 2016)***



*Thanks for the great job on our carpet. You did a far better job than I would have envisaged when I looked at that awful stain. **Anthea (March 2015)***



*Thank you for the great job we had done on the carpets. One stain in particular, I have been looking at for years, has been screaming for me to do something about, and now it is gone. Yeah! Both Mark and the guy who came to actually do the job were very friendly, helpful and thorough. Cheers **Graeme (July 2015)***



*These comments were from our first prize winner Chelsea Burnett. Nothing like coming home to beautiful fresh carpets !! I just wanted to thank you for your generous prize and the most amazing job Ross did for me !! I was absolutely stoked !! And he got the stains out. Thank you once again and I will see you in a few months for another clean. Have a fab wknd. **Chels (Sept 2014)***



This letter is forwarded to comment on the level of service provided by your company and in particular Ross, your floor technician for vinyl flooring.

My husband and I are extremely happy with the work completed by Ross which was both prompt, efficient and to a quality with your normal excellent standards. We thank you for the advise given with the type of finish (satin) which has developed over the last few days into a very pleasing finish which has added to the aesthetic look of the area.

We are impressed with the efficiency of Ross and of course your company with the administration of the type of repair and we look forward to continuing our relationship with a more regular refurbishment of the vinyl as required.

*We thank you once again and this letter should be used in any referrals to potential clients as we would highly recommend your company and in particular yourself and Ross as quality repairers offering excellent service.
We thank you for your co-operation.*

Rosemarie Edwards



*I am delighted with how the chairs look, and will be recommending your business to friends. I wish you well. **Robyn Johnston (October 2014)***



*Thank you very much for your help with the lipstick on the carpet. Very much appreciate the fast, effective and professional service. **Dave Leigh (August 2014)***



*Hi Guys, You've just completed a job at Dufferin st, for a tenant who was vacating. Just thought I'd let you know, great job (but that is always what you guys do) ,but also how please tenant was at the cost. Cheers **Erica Caro (July 2014)***



*Thanks guys for the great service and great results. The carpets look good. Much appreciated. **Paul McKenzie (September 2014)***



Just wanted to Wish you and your family a Merry Christmas and a well deserved break .

*You run such a professional business and it's so refreshing to deal with someone where I don't have to second guess when they will turn up or how the job will finish up like . Again thank you , and wishing you a Happy New Year .Cheers **Natalie Pitcher** (December 2014)*



*Hi Sue and Team. Thank you for a fantastic job.The carpet was terrible, and it looks like new again. Have passed your number on to a couple of people already. **Robyn Beere** (March 2014)*



I have been using Gardna Clean for the past 12 years. These guys are 'simply amazing', I can not recommend them more highly. Nothings a problem, they are super efficient and incredibly competitively priced.
Laura Smith



Most often we communicate via telephone. However, we believe a formal comment is required in respect of the service you provide for our office and Insurers we are instructed by.

The recent repair which you undertook is a measure of the skills of your company and, in particular, you as the operator.

The carpet had been damaged a few days prior to the claim being lodged and was a 'difficult' repair given the water was hot and the carpet had deteriorated following saturation over a several day period.

*As usual, your company attended without concern and completed and finalised a repair in keeping with returning the property to pre-loss condition.**Les Hunt (Gleeson Hunt & Associates Ltd)***



Great service! I could not fail to recommend this company. Mark was great with communication, his service was quick, super efficient and the carpets look brand new again! **Clare Buckner (2013)**